**U12 Wireless Adapter FAQ**

**Q1：What OS can U12 support?**

A1：Support Windows XP/7/8/8.1/10，MAC10.6~10.12, Linux Kernel 2.6.18 ~ 4.0

**Q2：U12 is 1300M wireless adapter，what’s the each transmission rates of 2.4G and 5G？**

A2：U12 has 256-QAM technology ,2.4G Transmission rate is up to 400Mbps. If the router can’t support 256-QAM，2.4G transmission rate will be the lower one of router and wireless adapter；The transmission rate on 5G is 867Mbps. Transmission rate will be influenced by the environment.

**Q3：U12 support USB 3.0，can it also work when plug it into USB 2.0 port?**

A3：Yes, It can

**Q4：When install the Driver, What to do if the Safety Software block it？**

A4：The Safety Software intercepts driver since that it need to change the registry, just permit it.

**Q5：What encryption type does U12 support？**

A5：WPA-PSK/WPA2-PSK、WPA/WPA2、WEP、WPS

**Q6：Can U12 work as an AP？**

A6：Yes, It can. If you want U12 work as AP to launch the wireless signal, you may need to use the third party software.

**Q7：When installation is done，what to do if it still shows ”Can’t install Driver successfully ” on the down right corner?**

A7：it’s a prompt under Windows. When PC is connected to the Internet, system will install and update the Driver automatically. If system can’t find the Driver, it will give this prompt, but it does no matter to proper use。